

Particulars

Organisation Name	Federation of Migros Cooperatives		
Corporate Website Address	http://www.migros.ch/		
Primary Activity or Product	Manufacturer, Wholesaler and/or Retailer		
Related Company(ies)	Company	Primary Activity	RSPO Member
	Please refer to information under Question 12		
Country Operations	Switzerland		
Membership Number	3-0001-04-000-00		
Membership Type	Ordinary Members		
Membership Category	Retailers		
Primary Contacts	Christine Zwahlen Address: Migros-Genossenschafts-Bund Qualitätssicherung / Nachhaltigkeit Limmatstrasse 152 Postfach CH-8031 Zürich Zurich Switzerland 8031		
Person Reporting	Christine Zwahlen		

Related Information

Other information on palm oil:

- [Click here to visit the URL](#)
- [Click here to visit the URL](#)
- [Click here to visit the URL](#)

- Question 4: The organisation of Migros Group and its belonging companies is available under [Click here to visit the URL](#)

Migros Group Policy on Sustainable Palm Oil: Since 2011, the use of sustainable Palm oil is a basic requirement that applies for the whole Migros Group, including the companies and M-Industry (more details on Migros Group's structure: [Click here to visit the URL](#)). The RSPO-Membership of Federation of Migros Cooperatives covers the whole Migros Group. However, there has not been set an overall time-bound plan since each company has different preconditions. Time-bound plans will be set individually and gradually in accordance with the inclusion of all companies in the implementation plan of basic requirements.

Reporting Period	01 July 2012 - 30 June 2013
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Consumer Goods Manufacturers

Operational Profile

1. Main activities within manufacturing

End-product manufacturer, Food Goods, Home & Personal Care Goods, Own-brand, Manufacturing on behalf of other third party brands

- Food Goods :
 - Manufacturer of Biscuits & Cakes
 - Margarine & Cooking Oil
- Home And Personal Care Goods :
 - Cleaning Agents
 - Laundry Detergents / Cleaning Products
 - Soap Tablet Finishing

Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

5843

3.2. Total volume of Palm Kernel Oil used in the year:

757

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3489

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

10089

4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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4.1. Book & Claim

843

4.2. Mass Balance

1500

4.3. Segregated

3500

4.4. Identity Preserved

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

5843

5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:

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5.1. Book & Claim

757

5.2. Mass Balance

--

5.3. Segregated

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

757

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

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6.1. Book & Claim

3489

6.2. Mass Balance

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6.3. Segregated

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6.4. Identity Preserved

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6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:

3489

7. What type of products do you use CSPO for?

Margarine, Dough, Biscuits, Washing Powder, Cleaning Products, Personal Care

8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

9. Date expected to/or started to use any RSPO certified oil palm products – own brand

2008

10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand

2012

11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

12. Do your (own brand) commitments cover your companies' global use of palm oil?

Yes

13. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.

2012

15. Which countries that your organization operates in do the above commitments cover?

Switzerland

16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.

End 2013: Where ever available, we will only use segregated CSPO

End 2015: Only use Segregated CSPO and CPKO for all products where available.

Re question 8: At the moment, we do not ask our suppliers on more details on specific questions. However, we closely follow the developments of the Palm Oil Innovation Group (POIG).

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

- Use of the RSPO Trademark on selected products

18. Do you publicly report the GHG emissions of your operations?

Yes

Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

Reasons for Non-Disclosure of Information

19. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

If yes, when will you start?

2013

21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

- Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

- Land use rights policy

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- Ethical conduct and human rights policy

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

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- Labour rights policy

[M-Policies-to-PNC-laborrights.pdf](#)

For administration purpose, attachment files are renamed automatically

- Stakeholder engagement policy

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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23. What steps will your organization take to minimize its resource footprints?

Please refer to our sustainability report: [Click here to visit the URL](#)

Please refer to our sustainability program "Generation M". Under Generation M we have defined clear targets (promises) to the next generation. For more information: [Click here to visit the URL](#)

Please refer to our values: [Click here to visit the URL](#)

24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

All Suppliers have to sign the Code of Conduct of the Business Social Compliance Initiative (BSCI). Selected Suppliers in risk countries will be audited against this criteria and will remain in a continuous improvement process.

For more information: [Click here to visit the URL](#)

Depending on the raw material used we also implement standards such as Fairtrade, Utz Certified and others, that require ethical conduct. More information is available under: [Click here to visit the URL](#)

25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?

- Migros supports with over 100 Mio. Swiss Francs per year community programs and culture in Switzerland. The programs are carried out by our own and also with partnerships. More information: [Click here to visit the URL](#)

- Migros supports international standards and label programs such as Fairtrade, Utz certified, Organic, MSC, FSC etc. Through this partnerships, different programs are carried out and supported by Migros. For more information: [Click here to visit the URL](#)

- Partnerships and collaborations: [Click here to visit the URL](#)

26. Are you sourcing 100% physical CSPO?

No

26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.

Question is not clear and does not make sense.

We are not YET sourcing 100% physical CSPO, but we are planning to do so and have a 100% commitment by 2015.

Retailers

Operational Profile

1. Main activities within retailing

- Food Goods
- Home & Personal Care Goods
- Own-brand

- Others:

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Operations and Certification Progress

2. Do you have a system for calculating how much palm oil and palm oil products you use?

No

3. Total volume of all palm oil products used in the year in your own brand products:

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3.1. Total volume of Crude Palm Oil used in the year:

5843

3.2. Total volume of Palm Kernel Oil used in the year:

757

3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

3489

3.4. Total volume of all palm oil and palm oil derived products you used in the year:

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4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified:

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4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

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5.4. Identity Preserved

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5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:

757

6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:

--

6.1. Book & Claim

3489

6.2. Mass Balance

--

6.3. Segregated

--

6.4. Identity Preserved

--

6.4. Total volume of palm-based derivatives and fractions included in the products sold in the reporting year in your own brand business

3489

7. Do you plan to ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?

No

Report on suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8

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Time-Bound Plan

8. Date expected to start (or year stated) using RSPO-certified oil palm products – own brand

2008

9. Date expected to be (or already) using 100% RSPO certified oil palm products from any supply chain option – own brand

2013

10. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products

2015

11. Does your company use palm oil in products you manufacture on behalf of other companies?

Yes

12. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell

2008

13. Do your (own brand) commitments cover your companies global use of palm oil?

Yes

14. Which countries that your organization operates in do the above own-brand commitments cover?

Switzerland

15. What are your interim milestones towards achieving these RSPO certification commitment to your own-brands (year and progressive CSPO%)

End 2013: Use of physical material in food products.

End 2015: Use of physical CSPO/CSPKO for all products where available.

Re question 7: At the moment, we do not ask our suppliers for more detailed information on specific RSPO criteria such as GHG emissions. However, we closely follow the development of the Palm Oil Innovation Group (POIG).

Re question 8: Greenpalm was only available in 2008. Therefore, it was not possible to start earlier, although Migros is a founding member of the RSPO.

16. Does your company have a timebound plan for the use of palm oil in the products you sell on behalf of other companies?

No

Actions for Next Reporting Period

17. Outline actions that will be taken in the coming year to promote sustainable palm oil use along the supply chain

- Use of the RSPO Trademark on selected products
 - Increase activities of other Migros companies towards the use of certified material
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Reasons for Non-Disclosure of Information

18. If you have not disclosed any of the above information, please indicate the reasons why

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- Other reason:

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Trademark Related

19. Please state product range(s) and date(s) started or expected to start using trademark

Autumn 2013: Margarine

Year:

2013

20. Do you undertake or support any projects on sustainable palm oil that have not been captured in this report?

Yes

Application of Principles & Criteria for all members sectors

21. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
-

Water, land, energy and carbon footprints policy

[R-Policies-to-PNC-waterland.pdf](#)

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Ethical conduct and human rights policy

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Labour rights policy

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Stakeholder engagement policy

[R-Policies-to-PNC-stakeholderengagement.pdf](#)

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21.1. Please specify if/when you intend to develop one

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22. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?

All Suppliers have to sign the Code of Conduct of the Business Social Compliance Initiative (BSCI). Selected Suppliers in risk countries will be audited against this criteria and will remain in a continuous improvement process.

For more information: [Click here to visit the URL](#)

More information on the implementation process is available under: [Click here to visit the URL](#)

23. Are you sourcing 100% physical CSPO?

No

Your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance

Question is not clear and does not make sense.

We are not YET sourcing 100% physical CSPO, but we are planning to do so and have a 100% commitment by 2015.

Challenges

1. Significant economic, social or environmental obstacles

- Some fractions and derivatives are not (yet) available on the market
- Derivatives supply chain is very complex, this generates costs and takes time
- Lack of transparency on the supply chain
- Different stakeholder opinions regarding peat land, carbon emissions, herbicides among others may have an impact on the market uptake
- As retailer we depend on the upstream supply chain
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2. How would you qualify RSPO standards as compared to other parallel standards?

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Cost Effective:

Yes

Robust:

No

Simpler to Comply to:

No

3. How has your organization supported the vision of RSPO to transform markets?

- Migros is founding member of the RSPO
 - Communication to end consumers and B-to-B
 - Stakeholder engagement
 - Adequat communication with media
 - Reports in Migros Magazin (Migros own weekly newspaper distributed to >2 Mio. households)
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